

SpecialOPS Carpet Care: Spotting



The SpecialOPS specialist keeps carpet clean and extends carpet life by removing spots and spills. There are two JanOPS® approved methods for removing carpet spots: *blotting* and *encapsulation*.

Blotting

Here are the steps to effectively blot a carpet spot:

1. Identify spot and select proper chemical.
2. Scrape to remove residue.

3. Apply the chemical according to manufacturer's recommendations.
4. Agitate the stain using tamping brush.
5. Blot towards the center of the stain with white cloth. (Using a white cloth makes it easy to see how much of the spot you are removing.)
6. Rinse stain with water.
7. Repeat steps 2-5 as necessary.

Encapsulation

To remove a spot using the encapsulation method:

1. Identify spot and select proper chemical.
2. Scrape to remove residue.
3. Apply chemical according to manufacturer's recommendations.
4. Agitate spot using a bristled carpet brush. (These brushes come with wheels and a long handle so you don't have to bend.)
5. Allow spot to dry.
6. Vacuum spot during the next scheduled vacuuming.

WARNING!

Always test carpet (in an inconspicuous area) for colorfastness before applying chemical to soiled area.



S.H.A.P.E.
Asset preservation

When blotting, always work from the outside of the spot to the inside so you do not spread the spot.

Key terms

COLORFASTNESS

Testing the carpet to make sure the colors will not spread when wet

BLOTTING

Soaking up spot by using a soft "dabbing" motion

Trainer's Toolbox

- Discussion point: Why should you work from outside to inside when removing a spot?
- Review the two methods for carpet spotting.
- Review Key term regarding blotting.